

LUCIDICA

Microsoft 365
Managed Licenses

	Business Premium	Security Basics £8 worth of add-ons	Recommended Security Pro £14 worth of add-ons	Security Ultimate £21 worth of add-ons
Set-up fee	free	1 day	1 – 2 days	2 – 3 days
Unlimited M365 Support	✓	✓	✓	✓
20 mins desktop support	✓	✓	✓	✓
Gold security audit *	✓	✓	✓	✓
Cyber Essentials Certification **	full price	full price	25% off	50% off
Platinum security audit **	full price	full price	15% off	30% off
Incident management (managing breaches etc)	1 hr	6 hrs	12 hrs	24 hrs
Encrypted emails & training		✓	✓	✓
Microsoft applications	✓	✓	✓	✓
Windows 10 upgrade license		✓	✓	✓
2FA free setup		✓	✓	✓
2FA support	✓	✓	✓	✓
Advanced email protection (ATP)	£3	✓	✓	✓
Anti-phishing simulation & training	£100 per	1 Included	2 Included	2 Included
Enhanced (AI) learning alerts ***		£5	✓	✓
Data loss protection for mobile and BYOD devices			✓	✓
Data loss protection on all devices				✓
Automatic encryption on company devices				✓
Document classification compliant with GDPR				✓
3rd party mailbox backup	£3	£3	✓	✓
Dynamic rules-based signatures	£3	£3	£3	✓
Password Manager	£4	£4	£4	✓

* Our original security audit, part of all gold contracts.

** Enhanced security audit, covering checks for the [Cyber Essentials Certification](#). Platinum contains more advanced and compliance level checks.

*** Unusual volume of file deletion or file-sharing on SharePoint, Unusual external user activity, impossible travel sign in, Ransomware activity, Activity from an infrequent country, Access granted to another user's mailbox.